Copenhagen Libraries and Generation Z

• Is this really the right title?

• The Background for our changes

• The collection, challenges and new content

• Our approach

• Skills

COBISS 2016 CONFERENCE

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Library strategy and plan of action

https://bibliotek.kk.dk/blog/biblioteksstrategi-2014-2019
Wither or Cut
The experiment

New way of utilizing the hours of the workday

2,500 daily workhours (340 x 7.4) redistributed amongst relevant services
The Aim

• “Equal opportunities in the knowledge-based society”
• “Creating the framework for citizens becoming smarter together”
• “Making a difference for more Copenhageners”
  - Longer opening hours
  - More activities
  - The digital library
  - Digital selfservice
  - Schools and secondary education
  - Library 2GO
How to?

• Selfservice
• Targetted services
• Digital services
• Digital collection
• Co-creation
• Volunteers
• Out of the house services.
Creating Knowledge Sharing
Creative spaces

Learning and participation
Courses, clubs and fora

Inspiration, communities and fun
Events, mediation and flexible library spaces

Easy access and suitable facilities
Digital library, expanded opening hours and moderne library spaces

Literature, music, movies and databases
Intelligent material management og digitalization

User involvement
Volunteerism
Partnerships

Digitalization
Digital services
Selfservice
2 distinct challenges we’re facing

• Competition

• Not knowing our patrons
The monopoly is over
Digital succes
Where is everyone?
Making your own content

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-wedoit
Building the collection.
For the catalogue
Providing the truly open spaces for the public
Traditional Library tasks
Information skills

Workshops.  
Personal digital service.  
Digital themeguides.  
Innovation class.  
Flipped learning.

Early start.  
Lifelong focus.  
In context.  
Standing on the shoulders of geeks.  
Tactile information.
From here and beyond

• 70-20-10 for education
• Services 2go for technical schools
• Making workshops
• Design thinking their own services
• Creation of a music collection
• More space for patron driven activities